

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ COLIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-III-90-2014.15
Complainant	Shri Dhirajbhai V Patel, C/o Manharbhai R Patel At : Vanthvadi (Dajipura Road), Tal: Mehmadabad
Respondent	Shri M M Padhiyar, Deputy Engineer of Mehmadabad s/dn of MGVCL
Date of hearing	10.12.2014 at Anand & 02.01.2015 at Nadiad

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	Shri A G Shah, MGVCL

The complaint dated 25.11.2014 regarding to give industrial vij connection

On 10.12.2014 at Anand & 02.01.2015 at Vadodara, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Dhirajbhai V Patel appeared himself whereas Shri M M Padhiyar Deputy Engineer of Mehmadabad s/dn appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are as under:

As per the representation received which is self-explanatory, the complainant has demanded 72.4 KW 3 Phase industrial connection for industrial purpose but as represented by respondent Shri M M Padhiyar, Deputy Engineer of Mehmadabad s/dn, 132 KV Mehmadabad s/dn is fully loaded and there is no any technical feasibility for catering above said new industrial demand. The matter is already conveyed to corporate office regarding complaint for releasing new connection.

The complainant contended that he has applied for new connection at village Vanthvadi (Dajipura Road), Tal: Mehmadabad, Survey No.622 (NA land). The temporary connection released for construction purpose is now

required to convert in permanent connection as the work is about to complete. The complainant urged that looking to the huge infrastructure he has made; it will be great loss to him if he could not run the industry in time. MGVCL should release the connection.

The respondent contended that at present 11 KV Khambhali is feeding power supply to Vanthvadi (Dajipura Road) area. Its length is about 98 Km long and technically feeder bifurcation is not possible. The %age HTVR is also more than 15% hence any new connection is not possible to release. The second alternative is to extend 11 KV Udyognagar (Town) feeder which is also 20 Km long and having maximum ampere load of 190 Ampere. Hence, it cannot be loaded further. The only possibility is to cater the power supply is after charging 66 KV Varsola s/s for which land acquisition is completed.

The Forum Members present at the hearing considered contention of both the parties and perused the records and observed that 11 KV Khambhali feeder emanating from 132 KV Mehmabad s/s having %age HTVR of 17.62%. Also there is no other alternative available as nearby Urban feeder is overloaded. The only possible source is commissioning of new substation Varsola which is under construction and likely to be completed by April-2015. The complainant Shri Dhirajbhai V Patel was informed for the technical constraints and to wait till new sub-station commissioned vide RPAD letter No.4074 dated 01.09.2014. The MGVCL has also put up to the GETCO corporate office, Vadodara, vide letter No.5109 dated 21.11.2014 for possibility of any increase of line load but due to technical constraint they have responded that there is no possibility to release any new connection in this area till new sub-station commissioned.

In view of the above discussion, the Forum is of the opinion that the matter should have been resolved long back by foresight vision as number of consumers are in queue to get new connections and also looking to the industrial development of the area. The GETCO to be asked to expedite the

work and MGVL should complete connected link lines in parallel so as to release new connection without waste of time.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to explore any left out possibilities for catering the power supply and meanwhile take necessary action for feeder bifurcation execution work so as to resolve the complainant grievances at the earliest. The forum also directs the Shri Dhirajbhai V Patel, C/o Manharbhai R Patel At Vanthvadi (Dajipura Road), Tal: Mehmabad that there is technical constraints of all nearby feeders overloading so plan accordingly till new substation commissioned.

(A G Shah)
Technical Member

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Clause No.2.63 Chapter-2 of GERC Notification No.2 of 2011.

Procedure to make representations before Ombudsman***

- 1) Representation should be in writing duly signed by the complainant with his name and address.
- 2) Representation should be supported with affidavit.
- 3) True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
- 4) The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
- 5) Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
- 6) If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
- 7) The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
- 8) All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
- 9) Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>